RECEIPT #

AMOUNT

Case 2:16-cv-01995-WAK Pocuments HEiler 04/27/16 Page 1 of 9

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| purpose of initiating the civil do | | | | FORM.) | 77 1, 13 Tequi | red for the use of t | ine cierk or cor | | |
|------------------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------------------------|------------|------------------------------------------------------|---------------------|----------------------------------------|---------------------------------------------------------|-------------|------------|
| I. (a) PLAINTIFFS | | | | DEFENDANTS | | | | | |
| DENISE L DANBY | | | | THE CBE GROUP, INC. d/b/a CBE GROUP | | | | | |
| | | | | | | | | | |
| (b) C | CELLA I LA A DIVINALEC CUI | FCTED | | County of Donidance | of Eleat Lints | ad Dafandant | DI ACK HAWI | v | |
| (b) County of Residence of | OF FIRST LISTED PlainTITE CH CEPT IN U.S. PLAINTIFF CAS | | | County of Residence | | ed Defendant LAINTIFF CASES OF | BLACK HAWI NLY) | | |
| , | | , | | NOTE: | | ONDEMNATION C. | | LOCATION | ON OF |
| / | | | | A44 | THE TRACE | OI LAND INVOL | VLD. | | |
| THE LAW OFFICES | Address, and Telephone Number OF MICHAEL P. FORBES | | | Attorneys (If Known) | | | | | |
| Michael P. Forbes, Esc 200 Eagle Road, Suite | juire 50 | | | | | | | | |
| Wayne, PA 19087 (610)293-9388 | | | | | | | | | |
| II. BASIS OF JURISDI | ICTION (Plana on "V" in (| Ona Roy Only) | III. C | ITIZENSHIP OF PRI | NCIPAL | PARTIES (Pla | ace an "X" in One | Box for P | laintiff |
| | | me box (miy) | | (For Diversity Cases Only) | | | and One Box fo | or Defenda | int) |
| 1 U.S. Government Plaintiff | ✓ 3 Federal Question (U.S. Government Not | a Party) | C | Citizen of This State | | Incorporated or Pri | | PTF 4 | DEF □ 4 |
| _ | _ | | | | | of Business In T | | | |
| 2 U.S. Government Defendant | 4 Diversity (Indicate Citizenship o | (Parties in Item 111) | | Citizen of Another State | 2 📙 2 | Incorporated and P of Business In A | | □ 5 | □ 5 |
| | | | | Citizen or Subject of a | 3 🔲 3 | Foreign Nation | | □ 6 | □ 6 |
| | | | | Foreign Country | | | | | |
| IV. NATURE OF SUIT | (Place an "X" in One Box O | nly) | | | | | | | |
| CONTRACT | | RTS | | FORFEITURE/PENALTY | | KRUPTCY | OTHER S | | ES |
| ☐ 110 Insurance ☐ 120 Marine | PERSONAL INJURY 310 Airplane | PERSONAL INJ 365 Personal Injur | | ☐ 625 Drug Related Seizure of Property 21 USC 881 | ☐ 422 Appe | eal 28 USC 158 drawal | ☐ 375 False Cl | | ment |
| 130 Miller Act | 315 Airplane Product | Product Liab | · | ☐ 690 Other | 28 USC 157 | | 400 State Reapportionment 410 Antitrust | | |
| 140 Negotiable Instrument | Liability | ☐ 367 Health Care/ | | | | | 430 Banks a | | ng |
| 150 Recovery of Overpayment | 320 Assault, Libel & Slander | Pharmaceutic | | | PROPE! ☐ 820 Copy | RTY RIGHTS | 450 Comme | | |
| & Enforcement of Judgment 151 Medicare Act | 330 Federal Employers' | Personal Injur Product Liabi | | | 830 Pater | | 470 Rackete | | ced and |
| ☐ 152 Recovery of Defaulted | Liability | ☐ 368 Asbestos Pers | | | 840 Trade | | Corrupt | Organizat | |
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| of Veteran's Benefits | 350 Motor Vehicle | ☐ 370 Other Fraud | | Act | 862 Black | k Lung (923) | Exchan | ge | |
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| ☐ 196 Franchise | Injury | ☐ 385 Property Dan | nage [| ☐751 Family and Medical | | (()) | ☐ 895 Freedon | n of Inforr | mation |
| | 362 Personal Injury - Medical Malpractice | Product Liabi | | Leave Act 790 Other Labor Litigation | | | Act 896 Arbitrat | rion | |
| REAL PROPERTY | CIVIL RIGHTS | PRISONER PETIT | | 790 Other Labor Engation 791 Employee Retirement | FEDER. | AL TAX SUITS | 899 Adminis | | ocedure |
| 210 Land Condemnation | 440 Other Civil Rights | Habeas Corpus: | 10110 | Income Security Act | | s (U.S. Plaintiff | - | iew or Ap | |
| 220 Foreclosure | 441 Voting | ☐ 463 Alien Detaine | | | | efendant) | | Decision | |
| 230 Rent Lease & Ejectment 240 Torts to Land | 442 Employment 443 Housing/ | 510 Motions to V Sentence | acate | | | -Third Party JSC 7609 | 950 Constitu | | of |
| 245 Tort Product Liability | Accommodations | ☐ 530 General | | | 1 200 | 7007 | State Sta | rates | |
| 290 All Other Real Property | ☐ 445 Amer, w/Disabilities | ☐ 535 Death Penalty | | IMMIGRATION | | | | | |
| | Employment | Other: | 13 | ☐ 462 Naturalization Application | | | 1 | | |
| | 446 Amer, w/Disabilities Other | ☐ 540 Mandamus & ☐ 550 Civil Rights | Other | ☐ 465 Other Immigration Actions | | | 1 | | |
| | 448 Education | ☐ 555 Prison Condit | | 7100000 | | | | | |
| | | 560 Civil Detaine | | | | | | | |
| | | Conditions of Confinement | - 1 | | | | | | |
| V. ORIGIN (Place an "X" in | 1 ()ne Box ()nlv) | | | | | | _ | | |
| □ 1 Original □ 2 Rer | noved from 📙 3 Rem | anded from | | | sferred fron | | | | |
| Proceeding Sta | te Court App | ellate Court | 1 | Reopened Anot (speci | her District | Litigatio | on | | |
| | Cite the U.S. Civil Statu | te under which you | are filing | (Do not cite jurisdictional statu | tes unless div | versity): | | | |
| VI. CAUSE OF | 15 U.S.C. 1692 FDCPA | | | | | | | | 8 |
| ACTION | Brief description of caus | e; | * 1 | | | | | | |
| THE PROVINCED IN | | | | DEMAND ¢ | | CHECK VES only | if damandad in | oomnlai | int: |
| VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: | | | | | | | | | |
| COMPLAINT: | UNDER RULE 23, | r.K.Cv.f. | | | J | URY DEMAND: | : ⊠Yes | ☐ No | , |
| VIII. RELATED CASE | | | | | | | | | |
| IF ANY (See instructions): JUDGE DOCKET NUMBER | | | | | | | | | |
| DATE (//aa/s | | SIGNATURE OF A | TORNEY | OF RECORD | | | | | |
| 4/27/1 | 6 | 10/11 | 1 | 1/2/ | | | | | |
| FOR OFFICE USE ONLY | * / | Me | | 0 | | | | | |

APPLYING IFP

JUDGE

MAG. JUDGE

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

DENISE L DANBY

| Telephone | FAX Numbe | er | E-Mail Address | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------|---------------------------------------|---------|--|
| 4/27/16 Date 610-293-9399 | Michael 1 Attorney-at-1 610-293 | P. Forbes -9388 | Plaintiff Attorney for michael@mforbe | law.com | |
| (f) Standard Management – Cases that do not fall into any one of the other tracks. | | | | | |
| (e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) | | | | | |
| (d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos. | | | | | |
| (c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. () | | | | | |
| (b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. () | | | | | |
| (a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255. | | | | | |
| SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS: | | | | | |
| In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned. | | | | | |
| THE CBE GRO | oup, INC. | : : | NO. | | |
| | | | | | |

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT

| FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be assignment to appropriate calendar. | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|--|--|--|
| Address of Plaintiff: 1002 Horses hoe Pike Down, ngtown PA 19335 | | | | |
| Address of Defendant: 1309 Technology Parkway Cedar Falls 1A 50613 | | | | |
| Place of Accident, Incident or Transaction: 1002 Horrshoe Pike Powningtown PA 19335 | | | | |
| (Use Reverse Side For Ad | | | | |
| Does this civil action involve a nongovernmental corporate party with any parent corporation and (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) | d any publicly held corporation owning 10% or more of its stock? Yes No | | | |
| Does this case involve multidistrict litigation possibilities? RELATED CASE, IF ANY: | Ycs□ No. | | | |
| Case Number:Judge | Date Terminated: | | | |
| Citi | | | | |
| Civil cases are deemed related when yes is answered to any of the following questions: | | | | |
| 1. Is this case related to property included in an earlier numbered suit pending or within one year | r previously terminated action in this court? Yes No | | | |
| 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior su | | | | |
| action in this court? | Ycs□ No 🗹 | | | |
| 3. Does this case involve the validity or infringement of a patent already in suit or any earlier nu | | | | |
| terminated action in this court? | Yes□ No © | | | |
| 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights | assa filad by the same individual? | | | |
| 4. Is this case a second of successive habeas corpus, social security appear, or pro-sectivit rights | Yes Note | | | |
| | | | | |
| CIVIL: (Place 🗸 in one category only) | - | | | |
| A. Federal Question Cases: | B. Diversity Jurisdiction Cases: | | | |
| 1. Indemnity Contract, Marine Contract, and All Other Contracts | 1. Insurance Contract and Other Contracts | | | |
| 2. □ FELA | 2. Airplane Personal Injury | | | |
| 3. □ Jones Act-Personal Injury | 3. □ Assault, Defamation | | | |
| 4. □ Antitrust | 4. □ Marine Personal Injury | | | |
| 5. □ Patent | 5. Motor Vehicle Personal Injury | | | |
| 6. □ Labor-Management Relations | 6. □ Other Personal Injury (Please specify) | | | |
| 7. □ Civil Rights | 7. Products Liability | | | |
| 8. □ Habeas Corpus | 8. Products Liability — Asbestos | | | |
| 9. □ Securities Act(s) Cases | 9. □ All other Diversity Cases | | | |
| 10. □ Social Security Review Cases | (Please specify) | | | |
| (Please specify) 15 U.S.C. 1692 FOCPA | | | | |
| ARBITRATION CERTI | FICATION | | | |
| Michael P. For be Counsel of record do hereby certify | | | | |
| L. / VII Class of record do hereby certify: - Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of | | | | |
| \$150,000.00 exclusive of interest and costs; | | | | |
| Relief other than monetary damages is sought. | / | | | |
| DATE: 4/27/16 1/6 1/6 55767 | | | | |
| Attorney-ay-Law Attorney I.D.# | | | | |
| NOTE: A trial de novo will be a trial by jury only if ther | c has been compliance with F.R.C.P. 38. | | | |
| I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court | | | | |
| except as noted above. | | | | |
| DATE: 4/27/16 | 55 767 | | | |
| Attorney-at-Law | Attorney I.D.# | | | |

CIV. 609 (5/2012)

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

| DENISE L DANBY | } |
|---------------------|--------------------------|
| Plaintiff | No. |
| vs. | { |
| THE CBE GROUP, INC. |) JURY TRIAL DEMANDED |
| d/b/a CBE GROUP |) |
| | |

COMPLAINT

Defendant

I. JURISDICTION AND VENUE

- 1. Jurisdiction of this Court arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. section 1692 *et seq* (hereinafter "FDCPA") which prohibits debt collectors from engaging in abusive, false, deceptive, misleading and unfair practices and the U.S. Telephone Consumer Protection Act of 1991 and 47 C.F.R. 64.1200, et seq. (hereinafter "TCPA")
- 2. Venue is proper in this District because Defendant transacts business within this District, the acts and transactions occurred in this District, and Plaintiff resides in this District.

II. PARTIES

3. Plaintiff, DENISE L DANBY, ("Plaintiff") is a natural person residing at 1002

Horseshoe Pike Downingtown PA 19335. Because Plaintiff is allegedly obligated to pay
a debt for a utility bill that is the subject of this case was primarily used for family,

personal or household purposes, he is a consumer within the meaning of FDCPA, 15 U.S.C. § 1692a(3) and the UTCPL, 72 Pa.Cs. 201-1, et.seq.

- 4. Defendant, CBE GROUP LLC, INC. ("CBE") is, upon information and belief, a professional corporation whose address is listed as 1309 Technology Parkway Cedar Falls, IA 50613 and, at all times relevant herein and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6) and FCEUA, 73 P.S. § 2270.3., who acted by and through its owners, managers, officers, shareholders, authorized representatives, partners, employees, agents and/or workmen.
- 5. Defendant, at all times relevant hereto, is considered a person who used an instrumentality of interstate commerce or the mails in a business the principal purpose of which was the collection of debts, who regularly collected or attempted to collect, directly or indirectly, debts owed or due asserted to be owed or due another.

III. FACTUAL ALLEGATIONS

- 6. Beginning on or about May 7, 2015 through June 3, 2015, Defendant made numerous phone calls to Plaintiff's cellular telephones using an automatic telephone dialing system or an artificial or pre-recorded voice on without the permission or consent of Plaintiff.
- 7. Beginning on or about April 30, 2016, through June 3, 2015, Defendant made approximately eighty-two (82) automated phone calls to Plaintiff from Defendant's phone number at (888) 499-5501.
- 8. Several of the aforesaid calls were made before 8:00 a.m. and after 9:00 p.m.

- 9. On or about May 14, Plaintiff called Defendant and informed Defendant that the number it was calling was her cell phone.
- 10. During the call, Plaintiff told Defendant to call her financial adviser.
- 11. Despite not having Plaintiff's consent or permission to make the aforesaid phone calls, Defendants continued to call Plaintiff's cellphone.
- 12. Except for the time Plaintiff spoke with Defendant, each time Plaintiff answered Defendant's phone calls, Plaintiff would say hello several times before hearing a click and then the phone call would end.
- 13. Despite having contacted Plaintiff by phone, Defendant did not send and Plaintiff did not receive the required Debt Validation Notice under 15 U.S.C. § 1692g.

IV. CAUSES OF ACTION

COUNT I VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT (15 U.S.C. section 1692, et seq.)

- 14. Plaintiff incorporates her allegations of paragraphs 1 through 13 as though set forth at length herein.
- 15. Defendant's actions as aforestated are false, deceptive, material, and misleading to Plaintiffs as follows:
 - (a) Defendant violated 15 U.S.C. § 1692c(a)(1) by calling Plaintiff before 8:00 a.m. or after 9:00 p.m;
- (b) Defendant violated 15 U.S.C. § 1692d using unfair and unconscionable means to attempt to collect Plaintiff's alleged debt;
- (c) Defendant violated 15 U.S.C. § 1692d(5) by causing the phone to ring repeatedly;

- (d) Defendant violated 15 U.S.C. § 1692f by using unfair and unconscionable means to attempt to collect Plaintiff's alleged debt;
- (e) Defendant violated 15 U.S.C. § 1692g by its failure to send the consumer a 30-day validation notice within five days of the initial communication.
- 16. As a direct and proximate result of Defendant's illegal collection efforts and communications, Plaintiff has suffered mental anguish, emotional distress, anger, anxiety, frustration, fear, embarrassment, and humiliation.
- 17. Plaintiff has been seriously damaged by Defendant's violations of the FDCPA and is entitled to actual damages, compensatory damages, costs and attorneys' fees.
- 18. As a result of each of Defendant's violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. §1692k(a)(1); statutory damages in amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorneys' fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from Defendant.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, Denise L. Danby, prays that judgment be entered against Defendant, CBE, for the following:

- (1) Actual damages;
- (2) Statutory damages each in the amount of \$1,000.00;
- (3) Reasonable attorneys' fees and costs;
- (4) Declaratory judgment that the Defendants conduct violated the FDCPA;
- (5) Such other and further relief that the Court deems just and proper.

COUNT I

U.S. TELEPHONE CONSUMER PROTECTION ACT OF 1991 AND 47 C.F.R. 64.1200, ET SEQ.)

- 19. Plaintiff incorporates her allegations of paragraphs 1 through 18 as though set forth at length herein.
- 20. Defendant, or others acting their behalf, without having Plaintiff's permission or consent, placed non-emergency telephone calls to Plaintiff's cellular telephone using an automatic telephone dialing system or pre-recorded or artificial voice in violation of 47 U.S.C. § 227(b)(1)(A)(iii).
- 21. Defendant, at all times material and relevant hereto, unfairly, unlawfully, intentionally, deceptively and fraudulently violated the TCPA, 47. U.S.C. §227, et seq. and 47 C.F.R 64.1200, et seq.
- 22. As a causally-direct and legally proximate result of the above violations of the TCPA, the Defendant, and at all times material and relevant hereto, caused Plaintiff to sustain damages and experience ongoing emotional, psychological, and physical distress and physical responses to the repeated telephone calls.

WHEREFORE, Plaintiff, Denise L. Danby, prays that judgment be entered against Defendant, CBE Group, Inc., for the following:

- (1) Actual damages;
- (2) Statutory damages in the amount of \$500.00 per call or \$1500.00 per call for willful violations of the TCPA;
 - (3) Reasonable attorneys' fees and costs;
 - (4) Declaratory judgment that the Defendant's conduct violated the TCPA;

- (5) A permanent injunction prohibiting Defendant from placing nonemergency calls to Plaintiff's cellular telephone using an automatic telephone dialing system or pre-recorded or artificial voice;
 - (6) Such other and further relief that the Court deems just and proper.

V. DEMAND FOR JURY TRIAL

23. Plaintiff is entitled to and hereby respectfully demand a trial by jury.

Respectfully submitted

Law Office of Michael P. Forbes, P.C.

By: Michael P. Forbes, Esquire

Attorney for Plaintiff

Attorney I.D. #55767

200 Eagle Road

Suite 220

Wayne, PA 19087

(610 293-9399

(610)293-9388 (Fax)

michael@mforbeslaw.com